

AMP APPLICATION FORM

RETURN THIS PORTION WITH YOUR PAYMENT - DROP IN THE MAIL OR CALL FOR ADDITIONAL OPTIONS.

Utility Account # - - - - -

Name on Account

Service Address

Mailing Address

Daytime phone # - - - - -

Alternate phone# - - - - -

Your signature below affirms participation in the Average Monthly Payment plan program and that you agree with the terms of the plan. Cancellation is permitted anytime with at least 10 days notification in writing.

Signature _____

Signature _____

If joint account, signatures of both parties are required.

Date _____

Questions? Call the billing office at 830-249-9511



Save money and time by paying your utility bill on-line with a credit card at www.ci.boerne.tx.us

Or

Sign up for automatic payments from either your credit card or your bank account.



AMP
An Average
Monthly Payment
Plan


Average Monthly
Payment
Information
&
Application

Average Monthly Payment
Information
&
Application

402 East Blanco Road or
P.O. Box 1677
Boerne, TX 78006

Phone: 830-249-9511
www.ci.boerne.tx.us

City of Boerne Utilities
Your Full Services Provider
www.ci.boerne.tx.us
830-249-9511



How the AMP plan works

Your utility bill varies each month depending on the amount of electricity, water, and/or natural gas that you use in your home or apartment. Your monthly bill is typically higher during the hottest summer months and the coldest winter months.

The Average Monthly Payment Plan (AMP) is designed to make your utility bill close to the same amount for each month of the year.

So how do we determine the amount of your bill? We will calculate your monthly average using the most recent 12 months bills. This way you can manage your budget more effectively because you will know in advance how much your utility bill is going to be.

Each month the amount may vary, but only slightly, since the billing office will recalculate the average each month.

How do you know if you qualify for this FREE billing plan?

City of Boerne **residential** customers will qualify if the following conditions are met:

- ◆ Must be a Boerne Utilities customer for previous 12 months
- ◆ Must meet the City's credit criteria with not more than 1 late payment in the last 12 months
- ◆ Must complete the application form and submit with your next payment

AMP Plan Terms & Conditions

If you choose to enroll in the AMP plan and accept the following terms of this billing option, please complete the application portion of this brochure and send it to the City of Boerne Utilities Office with your next payment.

- ◆ You must have a good payment record and a 12 month payment history. Your account must remain in good standing in order to continue participating in the program.
- ◆ You may continue to remit payments in any manner convenient to you, including bank and credit card drafts.
- ◆ You may cancel at any time with a written notice at least 10 days in advance. Final settlement will be reflected on your next bill.
- ◆ City of Boerne meter readers will continue checking your meters and you will still receive a monthly statement.
- ◆ AMP billing will commence on the next billing cycle following the receipt and processing of the application.



CITY OF BOERNE
PO BOX 1677
BOERNE, TX 78006